

This is a translation of the certificate IT21/0059

The management system of

OPERA LABORATORI FIORENTINI S.p.A.

Sede Principale Legale e Amministrativa: Via Pellicceria, 10 50123 FIRENZE Italia

has been assessed and certified as meeting the requirements of

ISO 9001:2015

Quality management systems - Requirements

For the following activities

Design and provision of museum and cultural services such as: exhibition set-up, event organization, promotion, reception, ticketing, call center, bookshop, visit assistance, education, cloakroom, access control, unarmed surveillance.

Design and implementation of conservation and restoration of ancient and modern textile artefacts (tapestries, clothes, accessories, upholstery). Provision of catering, bar and cafeteria services.

IAF Sector: 39, 35, 30, 28

This certificate is valid from 20 March 2026 until 20 January 2027 and remains valid subject to satisfactory surveillance audits.

Issue 8. Certified since 20 January 2021

Certified activities performed by additional sites are listed on subsequent pages.

Authorised by
Paola Santarelli

SGS ICS Italia S.r.l.
Via Caldera, 21 20153 MILANO - Italy
t + 39 02 73 93 1 - www.sgs.com



02242

This document is an authentic electronic certificate for Client' business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on [Terms and Conditions | SGS](#). Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.



This is a translation of the certificate IT21/0059, continued

OPERA LABORATORI FIORENTINI S.p.A.

ISO 9001:2015

Quality management systems - Requirements

Issue 8

Sites

OPERA LABORATORI FIORENTINI S.p.A.
Sede Principale Legale e Amministrativa: Via Pellicceria, 10 50123 FIRENZE Italia
IAF Sector: 39, 35, 30, 28

OPERA LABORATORI FIORENTINI S.p.A.
Laboratori (Scenografie, Restauro Tessuti), Uffici: Via Rocco Benini, 12 A/B/C 50013 Campi Bisenzio (FI) Italia
IAF Sector: 39, 35, 30, 28

OPERA LABORATORI FIORENTINI S.p.A.
Laboratorio (Falegnameria): Via delle Molina, 33 50013 Campi Bisenzio (FI) Italia
IAF Sector: 39, 35, 30, 28

OPERA LABORATORI FIORENTINI S.p.A.
Negozio, Bar: Via Ricasoli, 105/107 50121 FIRENZE Italia
IAF Sector: 39, 35, 30, 28

OPERA LABORATORI FIORENTINI S.p.A.
Uffici: Via Delle Cerchia, 5 53100 SIENA Italia
IAF Sector: 39, 35, 30, 28

OPERA - LABORATORI FIORENTINI S.p.A.
Uffici: Via Emilia, 14 00187 ROMA Italia
IAF Sector: 39, 35, 30, 28

OPERA LABORATORI FIORENTINI S.p.A.
Call Center, Uffici: Via Tevere, 14 50019 Sesto Fiorentino (FI) Italia
IAF Sector: 39, 35, 30, 28



02242

This document is an authentic electronic certificate for Client' business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on [Terms and Conditions](#) | SGS. Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.



This is a translation of the certificate IT21/0059, continued

OPERA LABORATORI FIORENTINI S.p.A.

ISO 9001:2015

Quality management systems - Requirements

Issue 8

Sites

OPERA LABORATORI FIORENTINI S.p.A.
Magazzino: Via degli Alfani, 68 50121 FIRENZE Italia
IAF Sector: 39, 35, 30, 28

OPERA LABORATORI FIORENTINI S.P.A.
Museo, Negozio, Bar: Via di Città, 126 53100 SIENA Italia
IAF Sector: 39, 35, 30, 28



02242

This document is an authentic electronic certificate for Client' business purposes use only. Printed version of the electronic certificate are permitted and will be considered as a copy. This document is issued by the Company subject to SGS General Conditions of certification services available on [Terms and Conditions | SGS](#). Attention is drawn to the limitation of liability, indemnification and jurisdictional clauses contained therein. This document is copyright protected and any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful.

